



the master channel



The Master Channel

certifies that

Yassin Mahhou

has successfully mastered the course

Customer-Centric Business Process Improvement

In order to obtain the **mastery level grade**, one needs to pass every module test, as well as the online final exam, with a score of at least 80%.

Prof. dr. Jan Moons
CEO

Prof. dr. Manu De Backer
CEO and academic director

valid certification id: 6964c9cb8d999fba00cb154

<https://mycourse.app/gKFu4UOX7QAdnc4ib>